

BUILDING AGILITY TO BE RESILIENT

ANNUAL REPORT
APRIL 2019- MARCH 2020

Oxfam in Indonesia is in partnership with the Ministry of Social Affairs and several partner organizations have made efforts to stop violence against women through various programs. Oxfam in Indonesia also works with various communities to create a supportive environment for women. (Lara McKinley/Oxfam AUS)



OXFAM

The first part of the document discusses the importance of maintaining accurate records of all transactions. It emphasizes that every entry should be supported by a valid receipt or invoice. This not only helps in tracking expenses but also serves as evidence in case of an audit. The text further explains that regular reconciliation of accounts is essential to identify any discrepancies early on.

In the second section, the author provides a detailed breakdown of the company's revenue streams. It lists various products and services, along with their respective sales volumes and prices. This information is crucial for understanding the overall financial health and identifying areas for growth. The data is presented in a clear and concise manner, making it easy to interpret.

The third part of the document focuses on the company's operational costs. It details the expenses incurred in various departments, such as marketing, research and development, and general administration. By analyzing these costs, the management can identify inefficiencies and implement cost-saving measures. The text also highlights the importance of budgeting and monitoring expenses to ensure that the company remains profitable.

Finally, the document concludes with a summary of the key findings and recommendations. It reiterates the need for transparency and accuracy in financial reporting. The author suggests that the company should continue to invest in technology and infrastructure to improve its operational efficiency. Overall, the document provides a comprehensive overview of the company's financial performance and offers valuable insights for future decision-making.

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COUNTRY MANAGEMENT TEAM



We are delighted to present Oxfam in Indonesia's annual report. The purpose of the report is to reflect on the past year's performance and to celebrate and showcase the highlights of 2019-20. We have dedicated the report to our Partners – our work could not have been accomplished without their commitment and willingness to collaborate to empower thousands of women, men, girls and boys across Indonesia to overcome poverty, vulnerability and inequality.



Maria Lauranti
Country Director



Ilham Nugraha
*Head of Funding and
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*Head of Programme
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COURAGEOUS IN A CHANGING WORLD

2020 is indeed the beginning of Oxfam 10-year new strategic vision that will transform Oxfam to become a key actor and ally to fight inequalities, power and privilege where it grows. The vision is to create impact at scale, ensure safe programming with local actors and be the best operator in responding to humanitarian crises.

HIT BY COVID-19

The economic crisis that is rapidly unfolding is deeper than the 2008 global financial crisis. In new analysis published by the United Nations University World Institute for Development Economics Research (UNU-WIDER), Andy Sumner and Eduardo Ortiz-Juarez of King's College London and Chris Hoy of the Australian National University have estimated that as many as half a billion people could be forced into poverty, or 8% of the world's population. Under the most serious scenario of a 20% contraction in income the number of people living in poverty could increase by between 434 million and 611 million. SMERU also launched a paper that estimated the impact of Covid-19 that would reduce Indonesia's economic growth between 1 and 4% of which will increase the poverty rate to 9.7% by the end of this year. It also estimated that 8.5 million people will be pushed into poverty in the worse scenario in Indonesia. Millions of workers are being sent home as businesses close, women will be heavily affected from shouldering the care work in the new working and living arrangements during pandemic, and child marriage rate has been increasing as

the Ministry of Women Empowerment and Child Protection stated that at least the number went rising beyond 24,000 when we reached the first semester of 2020.

PROMISE OF GROWTH IN INDONESIA

Indonesia holds the 4th biggest population in the world (268 million), the biggest Muslim population in the world (mostly moderate). The country has been independent for 75 years old. During reformation era, Indonesia held a promise of strong civic space, where there's freedom of association, freedom of press/speech. The history recorded Indonesia's championship in international diplomacy on neutrality, solidarity and sovereignty through Non-block Conference, Asia Africa Conference, Organisation of Islamic Cooperation, Open Government Partnership, etc. The current foreign policy priorities (2019-2024) will rest on 4+1 Formula: (i) Improving the economic diplomacy, (ii) Protection diplomacy, (iii) Sovereignty and National diplomacy and (iv) Indonesia's role in the region and globally. The plus 1 point is related to the improvement of diplomacy infrastructure.

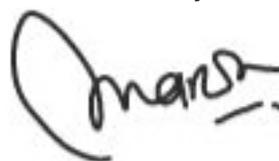
Indonesia hosts ASEAN Secretariat, is active in G20, initiates Sustainable Finance in the region through Sustainable Banking Network, commits to lots of International Standards (UN, COP Paris, etc), and sits in UN Security Council. Indonesia has experimented the new approach of utilizing resources through AHA center in disaster response, affecting the new ways of working in the region.

URGENCY TO BE AGILE AND SUSTAINABLE IN OUR OPERATION IN INDONESIA

Indonesia's civil society organisations to establish role in the region and global fora, the need to adapt Oxfam models for greater impact and urgency to be agile and sustainable in our operation in Indonesia are the key drivers why Oxfam in Indonesia should take the steps and begin its process to transform the presence in the country and in Oxfam's confederation as a Southern Affiliate. In the past few years, India, Mexico, Brazil, and South Africa have become full affiliates in the confederation. KEDV, a national organisation in Turkey also joined Oxfam in the confederation. As a Southern Affiliate, Indonesia envisions the model to focus on influencing work in Indonesia that has a National and Regional ambition to be in the front row of national, regional international fora, research and advocacy work that originates from the South. The vision setting is

aligned with Oxfam Global Strategy Framework to achieve global balance through changes in our organisational model and culture. The model will allow Oxfam to remain relevant and it will strengthen Oxfam's presence as a network that is deeply rooted in local contexts and capitalise on diversity for greater impact. This will be translated into operational strategic partnership that is transformative, and presented in thought leadership in Gender Justice, Economic Justice and Rights in Crises. It will seek for collective leadership and resource mobilisation. Oxfam in Indonesia will be committed to Local Humanitarian Leadership practice to shift power for a more equitable partnership model. This is not just about Oxfam changing its thinking, behaviours and ways of working. It is also about Oxfam using its convening and leveraging power to influence the transformation of the entire global humanitarian system.

Yours sincerely,



*Maura Lauranti
Country Director, Oxfam in Indonesia*

2019/2020

HIGHLIGHT

OXFAM AND PARTNERS HAVE DIRECTLY SUPPORTED OVER PEOPLE ACROSS INDONESIA

TOTAL BENEFICIARIES

OXFAM AND PARTNERS HAVE DIRECTLY SUPPORTED OVER

124,072

PEOPLE ACROSS INDONESIA IN 2019-2020.

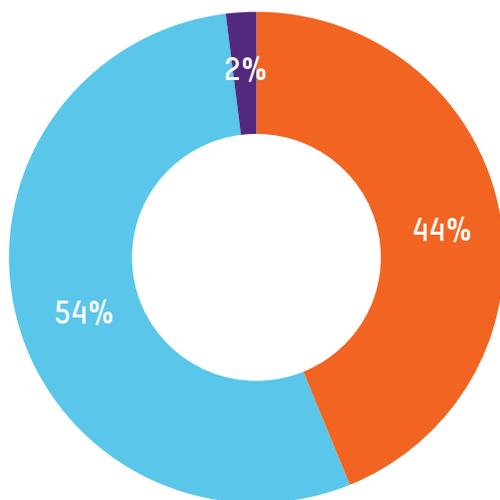
BY PROJECT

- Empower Youth for Work 7,145
- Indonesia Earthquake and Disaster Response 94,902
- Greater Jakarta Floods Emergency Response Project 655
- Rights to Food II 2,008
- GRAISEA – 2: 391
- Indonesia Climate and Disaster Resilient Communities (ICDRC) 713
- I-WIL: Indonesian Women in Leadership for Gender Equality and Empowerment 507
- Creating Spaces to Take Action on Violence Against Women and Girls Indonesia 6,277
- Power Up: Women Shaping Their Future with technology 11,474

All numbers in this chapter are rounded off and calculated based of the financial year April 2019 – March 2020

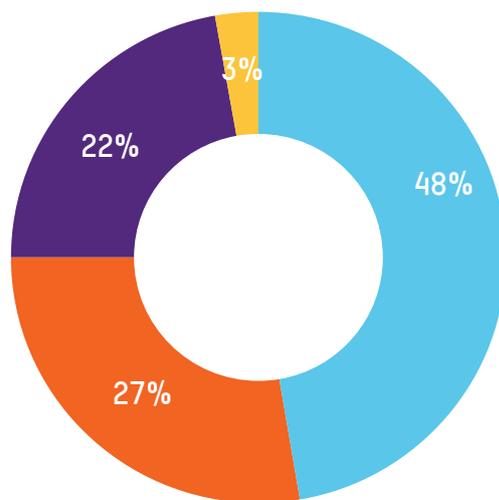
SPENDING BREAKDOWN*

SPENDING BY DONOR TYPE



- Government
- Non-Government Institutions
- Corporate
- Total

SPENDING BY PROGRAMME



- Economic Justice
- Humanitarian Response
- Gender Justice
- Right in Crisis

BY PROGRAMME

76,851

PEOPLE HAVE IMPROVED THEIR LIVELIHOOD and protected and have gained equitable access to and control over land, natural resources and fair markets.

26,360

PEOPLE PROMOTES WOMEN'S RIGHT and gender equality through building efforts to expand the quantity and capacity of Gender Justice activist, to increase societies understanding of basic rights issues.

95,557

PEOPLE BECAME MORE RESILIENT and empowered to cope with a range of shocks, including economic-related shocks, human made and natural disasters.

459,676

PEOPLE WAS IMPACTED INDIRECTLY either by indirectly benefiting from the humanitarian response or through a development intervention.

*data is taken from Oxfam in Indonesia Global Output Reporting, as of March 2020.

MISSION & APPROACH

ABOUT OXFAM

Oxfam has been working in Indonesia since 1957, contributing to finding lasting solutions to end poverty. In close collaboration with the Ministry of Social Affairs, and with the support of local and national partners in many parts of the country, Oxfam works to reduce inequality, for example, by ensuring women's rights to sustainable livelihoods and access to essential social services, particularly in times of economic shocks or natural disasters. Oxfam currently implements a wide range of sustainable development and disaster preparedness initiatives across seven provinces and in 25 districts.

The name 'Oxfam' comes from the Oxford Committee for Famine Relief, founded in Britain in 1942.

VISION

Oxfam's vision is for the people of Indonesia to live equitably and free from the injustice of poverty, to enjoy their rights, and to be resilient in times of disaster. Oxfam believes that it can have a meaningful impact in Indonesia when it links up with strategic allies, capable of empowering poor women and men. Oxfam and Partners are part of a global movement that focuses on creating lasting solutions to poverty and inequality. Women and girls are at the heart of all Oxfam does, and it believes that women together with young people can be the champions of change, not only for their own lives but also for their families, their communities and society as a whole.

OXFAM COUNTRY STRATEGY

Oxfam Indonesia has the overall goal of "2.5 million women and men in Indonesia are empowered to overcome poverty, vulnerability and inequality". We want to achieve that in three programs with the following objectives:

- **Gender Justice:** 500.000 women and girls are having control over their body and their lives, access over resources and participate in decision making where it affects their lives and that of their families and communities;
- **Economic Justice:** 1 million women and men are empowered to reduce poverty and inequality through fair, sustainable and inclusive economic development;
- **Rights in Crisis:** 1 million vulnerable men, women, boys and girls will be able to exercise their rights during disasters and humanitarian crisis and receive high quality humanitarian assistance, resilience building support and are capable to recover from crises situations;

OXFAM IN INDONESIA: PRESENCE OF THE SOUTH

Changes are inevitable. In order to make the strongest impact we possibly can on global poverty, inequality and to stay relevant, we have to reshape where and how we work. Indonesia's potential to establish role in the region and global fora, the need to adapt Oxfam models for greater impact and urgency to be agile and sustainable in our operation in Indonesia are the key drivers why Oxfam in Indonesia should take the steps and begin its process to transform the presence in the country and in Oxfam's confederation as a Southern Affiliate. The objective of this strategic movement is to create impact at scale and to ensure that our strategic presence is sustainable.

Oxfam in Indonesia become a centre of knowledge in the region on inequality in wealth and income, inequality of opportunity, and inequality due to shock such as disaster and climate change. Oxfam has capability to amplify the interest of women, youth, vulnerable groups, and disadvantage groups in collaboration with national,

regional and global CSOs, WROs and rights-based organizations in the country and region.

ORGANISATION

Oxfam operates as a global confederation, collectively known as Oxfam International, that builds on the respective strengths of each of its 20 affiliates. By working together, Oxfam enhances its collective impact and cost-effectiveness and contributes to a just world without poverty. Operating in more than 90 countries – and in partnership with thousands of local groups and civil society organisations – Oxfam enables poor and marginalised people to realise the changes that they want to see in their lives. The organisation uses a combination of rights-based, sustainable development approaches, public education, campaigns, advocacy and humanitarian assistance to strengthen the resilience of individuals and communities.

ONE OXFAM

In accordance with the Oxfam 2020 plan, the One Oxfam initiative is nearing completion. This means the organisation is becoming a stronger Oxfam. By improving collaboration, Oxfam enhances its efficiency, cost-effectiveness, impact, and ability to influence. Affiliates engage with countries and regions as Partner affiliates, providing thematic and capacity-building support, as well as resources. Certain affiliates act as Executing Affiliates providing back-office support to individual country offices.

OXFAM IN INDONESIA

Oxfam in Indonesia is a Country Office supported by Oxfam Great Britain as the Executive Affiliate and five Partner Affiliates namely, Oxfam NOVIB, Oxfam Australia, Oxfam Canada, Oxfam America and Oxfam Great Britain. During 2017/18, Oxfam in Indonesia went through a process to recalibrate the program structure ensuring it is more relevant and 'fit for purpose'. The new structure consists of five distinct teams.

1. The Country Management Team consists of the Country Director and Heads of each team and acts as the strategic decision-making body for the Country Office
2. The Programme Management team maintains oversight of the implementation of programme and project activities. Humanitarian Response team which responsible for all humanitarian activities conducted in Indonesia works under Programme Management Team. They function as a team that are capable of being deployed swiftly across anywhere in Indonesia to initiate humanitarian support when a disaster strike.
3. The Program Support team is responsible for streamlining, improving and simplifying all business processes in Human Resources Management, Finance, IT, Administration and Logistics.

4. The Programme Quality and Partnership team is responsible for the quality of projects and research conducted by Oxfam and Partners. Its primary focus is to support projects with specialist inputs (i.e. gender or private sector) and to perform appropriate monitoring, evaluation and learning activities.
5. The Funding and External Relations team is responsible for resource mobilisation in the country through fundraising, maintaining donor and government relations, overseeing legal contracts, communications, marketing, branding and safeguarding.

LOCATIONS

Aligning with the Government of Indonesia's development priorities, Oxfam focuses on areas where it can have the most impact, i.e. in areas with high levels of poverty, as well as disaster-prone provinces. Besides a focus on the very poor and most vulnerable areas, Oxfam's programme locations are based on an in-depth analysis of the potential impact on the poor; where it has well-established partners; a comparative

advantage over other agencies and; donor interest.

Based on these criteria, our programmes and projects are primarily located in eastern Indonesia in the provinces of West Nusa Tenggara (NTB), East Nusa Tenggara (NTT), South Sulawesi, Southeast Sulawesi, Central Sulawesi, East Java and West Java. Work in West Kalimantan and West Sumatra has been phased out and handed over to local partners.

VALUES

Oxfam places great emphasis on ethical values and principles. The organization strives to lead by example, with the following values at the heart of its work:

Empowerment: Everyone involved with Oxfam, from staff and supporters to people living in poverty, should feel that they can make change happen.

Accountability: Oxfam's purpose-driven, results-focused approach means that the organization takes responsibility for its actions and holds itself accountable.

Inclusiveness: Oxfam is open to everyone and it embraces diversity. Oxfam believes that everyone has a contribution to make, regardless of visible and invisible differences.

OXFAM'S ASPIRATIONS

Humility: We put 'we' before 'me' and place an emphasis on the power of the collective, nature the team and play to the strengths of each individual. We are not concerned with hierarchical power, and we engage with, trust and value the knowledge and expertise of others across all levels of the organisation.

Listening: We are good active listeners who can see where deeper levels of thoughts and tacit assumptions differ. Our messages to others are clear, and consider different preferences

Mutual Accountability: We can explain our decisions and how we have taken them based on our organizational values. We are ready to be held to account for our actions and how we behave, as we are also holding others to account in a consistent manner

A SAFE ENVIRONMENT

Everyone working with and for Oxfam has the right to be safe and secure. Oxfam proactively supports this right by creating a safe and inclusive environment for colleagues and partners, as well as with participating communities. Oxfam shares responsibility for maintaining a safe and secure environment and dedicated the year 2018 to develop, reinforce and retrain all staff and partners in one approach to safeguarding.

ZERO TOLERANCE FOR ABUSE

As part of its comprehensive approach to safeguarding, Oxfam created a dedicated safeguarding position to reinforce safeguarding standards and to ensure accessible and clear guidance to all staff, partners and participating communities.

PROTECTING THE MOST VULNERABLE

Oxfam is deeply committed to upholding the rights of children and safeguarding them against abuse and exploitation. In 2018, an organisation-wide training, including Partners, was conducted, designed to equip all staff and partners with a comprehensive toolkit providing them with practical guidance and resources to ensure the highest

implementation standards the Child Safeguarding Policy.

ANTI-FRAUD TEAM

Oxfam does not tolerate fraud and corruption. To address this, the organization established a dedicated anti-fraud team. The team works to prevent, detect and respond to incidences of fraud, theft and corruption.

WORKING TOGETHER

Working alone, Oxfam cannot achieve its vision for a just world without poverty. Oxfam has a strong and deeply embedded culture of working with Partners, and the organization plans to become more agile, responsible and flexible in the implementation of its Partner-Based Approach. This approach will help Oxfam work with a broader network of Partners enabling the organization to achieve greater program impact by applying the six principles of partnership:

1. SHARED VISION AND VALUES

Partnerships between Oxfam and other organisations are built on a shared vision for a fair world, free from poverty and injustice.

2. COMPLEMENTARITY OF PURPOSE AND VALUE ADDED

Oxfam works in partnership with a variety of actors in a diverse set of relationships. Across the partnership continuum, an emphasis is placed on identifying common goals, building on the strengths of all actors to bring about change.

3. AUTONOMY AND INDEPENDENCE

Oxfam's partnerships strive for mutual respect, for institutional integrity and for autonomy. Oxfam is aware that, in many partnerships, especially in funding relationships, power imbalances exist that may undermine the principles of autonomy and independence. Oxfam works to manage these tensions through partnering processes and accountability systems.

4. TRANSPARENCY AND MUTUAL ACCOUNTABILITY

Oxfam and partners have multiple accountabilities to a variety of stakeholders, including supporters and donors and, most importantly, to the women and men living in poverty who participate in Oxfam's programs.

5. CLARITY ON ROLES AND RESPONSIBILITIES

Partnerships are built on clear understandings and robust agreements. Oxfam understands that the credibility and trust required to sustain healthy partnerships comes from good, frank and reliable communications.

6. COMMITMENT TO JOINT LEARNING

Oxfam, as a knowledge organisation, promotes continuous and systematic learning. This requires upfront agreements on how Oxfam and partners can learn from their joint work with the aim of incorporating learning, communications and knowledge-sharing into the relationship.



Rosalina Bani, is a volunteer counselor with the local women's group. She is performing a traditional bonet dance, which has been part of an Oxfam/Sangar Suara Perempuan project to reduce violence against women.

"People thought gender equality was an issue that came from west" explains Oxfam's Juliāna Ndolu. "We used bonet to convey our message with our traditional values. Thousands of people came to see it, and they could see that gender issues are not just from the west". (Lara McKinley/Oxfam AUS)



PROJECTS & PROGRAMMES

SUMMARY

PROGRAMME OVERVIEW

The year 2019/2020 marked as a dynamic year at Oxfam. In a span of a year, Oxfam has faced many challenges in the changing environment; from political dynamics during presidential election to the coronavirus outbreak happened in the last three months of fiscal year 2019-2020. Despite the challenges, Oxfam pursues to stay agile, adaptive yet remain relevant in the dynamic environment through many efforts:

BUILDING EQUAL NETWORK IN CRISIS RESPONSE

In emergency response, equal and strong network is the key to ensure that everyone receives helps that they need. Furthermore, equal network will support each other to survive and adapt in the dynamic humanitarian world. This year, Oxfam demonstrates its commitment to build strong and equal network through delivering capacity building and enhance local humanitarian leadership through JMK Oxfam, and initiating SEJAJAR, a network that wishes to build stronger network between CSOs in Indonesia and create collective initiative to tackle crisis and humanitarian issues.

EMPOWERING PEOPLE THROUGH TECHNOLOGY

Technology has been advanced and needed more than ever, especially during crisis and pandemic. The world changes and keeps evolving faster. The presence of technology provides more spaces for people to contribute and learn more. And in this fast-changing world, people use technology as tools for empowerment as it opens many doors to knowledge and space to voice out their mind and stories.

STRIVING TOWARDS SAFE SPACE FOR EVERYONE

Everyone deserves a safe space. In this dynamic world where borders seem to blur and environment is always changing, Oxfam commits to build and provide safe space for everyone by delivering best practices on the ground and encouraging to replicate the practices with partners as part of collaborative learning. Despite the changes and challenges, Oxfam believes that safe space should be secured and accessible for everyone.

CHANGING OUTLOOK TO STAY RELEVANT IN "NEW NORMAL"

Challenges are the best way to learn, and Oxfam commits to learn from every obstacle it faces along the way. From political dynamic to COVID-19 outbreaks that impose many changes and force to break the 'normal' ways, Oxfam takes those up as a new way of learning and finding the best path to 'new normal', stay relevant and agile. Many activities and efforts need to be improvised and adapted with the changes. Through these practices, Oxfam wishes to demonstrate its strong will to keep innovating and adaptive in this always-fast-changing world.

BUILDING EQUAL NETWORK IN CRISIS RESPONSE

ENHANCING LOCAL HUMANITARIAN LEADERSHIP

Jejaring Mitra Kemanusiaan (JMK) or The Humanitarian Knowledge Hub is a network, established with the support of Oxfam in Indonesia, of 23 civil society organizations led by JEMARI Sakato. Oxfam in Indonesia has been working to strengthen the capacity of Humanitarian Knowledge Hub as the local force in disaster risk management. JMK has significant roles as the main field implementer in responding past disasters occurred and any future disaster in Indonesia.

In the recovery phase, JMK appointed their local partner based in Central Sulawesi, PKBI as local lead recovery.

The evolution of the network and shift to focus on humanitarian response, together with evidence-based advocacy and sustainability as central pillars in 2019 was as a result of the prevalence of increased disaster risk and vulnerability in the region and following active involvement in several disaster responses. JMK members and Oxfam in Indonesia had responded to the earthquake in Lombok less than two months before the disaster in Central Sulawesi.

The disaster in Sulawesi was of greater impact and several network members of JMK together with four other organisations

not part of the original network but who had programmatic partnerships with Oxfam in Indonesia and located in Sulawesi came together to mount a response with different phases outlined below. The joint CSO and INGO response was focused on enhancing local humanitarian leadership, demonstrable of Oxfam's commitments and also in adherence to government provisions of working through local responders in partnerships and to ensure an effective, flexible and localized response. The response combined Water, Sanitation and Hygiene Promotion (WASH) and livelihoods support with the integration of gender equality and safe programming.

Oxfam also identify potential partners (Human Initiative-HI a member of Humanitarian Forum Indonesia-HFI and SEJAJAR) to implement the recovery phase. HI will focus on livelihood intervention, such as building and strengthening capacity of women and their small and medium enterprises (SMEs), geomembrane technology development program for salt farmers, hydroponic and aquaponic training for people we work with. Meanwhile, SEJAJAR will focus on strengthening local organization's organizational and response capacity through several workshop, training series, and webinars touching upon wide-range of humanitarian issues delivered via online platform.



Participants in capacity building and training for communities to elevate resilience in disaster. This training was held in Palu, Central Sulawesi by JMK-Oxfam. (Degina Adenessa)

TECHNOLOGY INNOVATION IN HUMANITARIAN

Real Time Data and Report. Oxfam established real time data collection, management and feedback mechanism. The data collected helped adjust our interventions to target the most vulnerable groups such as adjusting our NFIs items to be specific to fulfil women's needs (maternity kits) or the elderly (reading glasses). Oxfam also used our Post Distribution Monitoring as well as feedback mechanism to improve our distribution, and program interventions.

The response strategy and interventions were conceived and are continuously being adapted in consultation with/based on feedback received from the community. In Phase 2, Oxfam harnesses the use of technology to ensure feedback is acted upon in a timely and consistent manner. Oxfam helped JMK developing their own dashboard to capture achievement during recovery phase. Further, to ensure the response is based on accurate information, Oxfam is piloting electronic real-time activity reports that are updated on a continuous basis by staff on the ground.

Digital tracking of community feedback:

Using SurveyCTO and Power BI software, Oxfam has created a digital feedback form to register and track community feedback. Oxfam and partner staff are able to register feedback received through various other channels into an electronic form facilitating referral to the responsible program unit and more consistent follow-up to community feedback. This tool is based on the Your Word Counts project implemented by Oxfam which looks at how feedback is collected, managed and responded to on the ground. Oxfam use a closed feedback loop to ensure all feedback follow up and tracked.

EQUAL NETWORK AND STRONG ALLIANCE IN HUMANITARIAN WORLD

Coronavirus has been declared as global pandemic since early March, as it spreads throughout the world infecting more than 2 million people as of April 23. As an effort to response the pandemic in a more strategically and collectively, MDMC (Muhammadiyah Disaster Management Centre), Pujiono Centre and Oxfam in Indonesia organise CSOs Network in Indonesia called S=JAJAR. This network wishes to build stronger network between national and sub-national sphere in voluntary manner for CSOs in Indonesia and create strategic collective initiative to tackle COVID-19 crises.

During pandemic, this network works closely to deliver holistic action plans to respond COVID-19 pandemic by utilising online space to organise webinars and training. This platform inviting NDMA, Presidential Office, INGOs and CSOs in Indonesia (both humanitarian and development) to discuss the development of Covid-19 in the country, promote duty of care to staff and partners, explore business continuity, leveraging CSOs services and networks to assist com-

munities, and emergency status to protect human rights and meeting the basic needs of people at risk. More than 200 participants across the country joining the zoom platform and the organizer is trying to continue engaging with other stakeholders to coordinate, support each other and where possible, to support the promotion of public health and community awareness.

At first, this network functioned as a platform to discuss APMCDRR key agenda and gather local CSOs' voices in humanitarian response. After the first call of COVID-19 cases in Indonesia, this platform shifted its function into COVID-19 response and aim to control and deliver accurate information on the pandemic and how the CSO could take strategic roles hand in hand with Government Covid-19 task force has been established. The first webinar was held on March 17th to consolidate and gather more CSOs in the platform. Through the webinar, every CSO comes together and discuss action plans that CSO can deliver and ensure it is inclusive response and based on people's need. Through the webinars, CSO network learn and share knowledge on how to keep the organisation functioning amidst the pandemic and extend their support to those who need the most, get access to available funding to deliver COVID-19 response, also to function as gatekeeper to any circulating information related to the pandemic. This network works pro bono and commits to synergise in developing materials and learning contents in responding COVID-19. There have been six episodes of webinar series and two online trainings for CSOs covering various topics, such as CSOs / NGOs Coordination with National Task Force, local and villages, Establishing CSO / NGO Coordination Network with Local Government, CSO / NGO programs modification to ensure continuity of service, and advocacy and harmonization of actions toward an inclusive response for people with disabilities.

Though the platform and network are organised during pandemic, it does not limit their work and stop them working further in a longer run. It wishes to stay synergised, connected, improve humanitarian response, and promote local humanitarian leadership hence local CSOs have significant role in empowering fellow CSOs and the pioneer of contextual crisis responses in the future.

STORY FROM COMMUNITY ON THE GROUND

As hard as this pandemic wreaks havoc on economic activities nationwide, COVID-19 has hit hard businesses across different sectors in Indonesia including Central Sulawesi, the area where Oxfam works. As a prompt response to this unprecedented situation, the JMK Oxfam through the livelihood sector seeks to immediately encourage its small medium enterprises (SMEs) to remain steady in this condition. Seeing Indonesian health authorities mandatory for face masks, Rina, senior officer of engage Mrs. Aima and her SMEs that focus on sewing products to produce cloth face masks. This strategy is not only strengthening the business economically but also contributing as local response for preventive action. Aima (39 years old) herself is a mother of one child who is also a tailor. She and other housewives who also used to work as fellow tailors in her village started a new SMEs and joined the JMK Oxfam on “increasing community sustainable livelihood through local economic empowerment and food security” in recovery project.

Aside clothes and cloth face masks for this current project, Aima and others also produce various bags including tote bag from the gunny sack. Aima and others feel joining JMK Oxfam assistance is beneficial since not only support them in a production but also business development such as marketing and distribution.

TESTIMONY

“CSOs / NGOs can make the best use of SEJAJAR both for themselves and, more importantly, to extend the reach of information and coordination to the regions.”
Rahmawati Husein, Muhammadiyah Disaster Management Center.

“‘Coordination’ is an easy word to spell out, but in reality, it is really hard to be implemented in the field. I am grateful that Oxfam through JMK consistently implements this important aspect hence the aid distribution has always been on target,”
Ridwan Mumu, Head of Social Service Central Sulawesi Province.

“Alhamdulillah with the help of JMK Oxfam, we keep our sewing business up and running. It also keeps up our spirit and optimism. Our product is not limited to clothes, yesterday we have produced handbags made gunny sack. During this pandemic, there is already a demand for production in large scale of cloth face mask,”
Majid, Salt Farmer, Central Sulawesi.

EMPOWERMENT THROUGH TECHNOLOGY

Technology has significantly leveraged the livelihood of people. Through technology introduced by Power Up, Oxfam ultimately seeks to empower women, men, boys, and girls in Indonesia to engage in democratic processes and enjoy and exercise their human rights. The democratic process of focus will be village-level decision-making and budgeting, with attention to health services. The project focuses on four districts Of NTB province, and on women and women's groups as a marginalized population.

Advance technology has actively provided exposure to women on village budgeting information through mobile phone, offline capacity building on good governance, accountability, and transparency, and promotional messages on how to provide feedback. These activities can be done through technology innovation called Keran Desa and Keran Yankes.

Keran Desa which stands for Complaints and Suggestions for Village Development Planning, is a technology based on Interactive Voice Response (IVR) and a digital survey platform developed to make it easier for the community to provide feedback to the village government. The results of this feedback can be accessed by the public through a web-based real-time dashboard which is introduced by the name of the Village Keran Data Board.

Keran Yankes, which stands for Health Service Complaints and Suggestions (Keluhan

dan Saran Layanan Kesehatan), is an Interactive Voice Response (IVR) based technology and digital survey platform developed to make it easier for the public to provide feedback to health care providers. The results of this feedback can be accessed by the public through a web-based real-time dashboard which was introduced by the name of the Yankes Faucet Data Board. The Yankes Faucet content adopted 6 of the 14 components of public service standards in Law No.25 of 2009. During program implementation, content was redeveloped according to PERMENPAN-RB No. 14 of 2017 concerning Guidelines for Preparing Community Satisfaction Surveys (SKM). This adjustment to the contents in Keran Yankes platform became known as SKM Digital.

Other than leveraging technology and digital capacity, Oxfam also works through digital learning week during coronavirus outbreak, when Oxfam and partners are not able to meet and organize face-to-face activities now.

TESTIMONY

"I first learned about Power Up when I was involved in the preparation of materials on 26 Signs of Risks in Pregnancy and Childbirth to be developed into technology-based materials. We worked together with health workers and representatives of the Health Office to develop the materials. It was new and interesting for me because it involved communication, information and

education media using voiced-based technology. The media would be very helpful in increasing awareness of pregnant women as well as women and family members on maternal and child health, especially for planning pregnancy and childbirth.

At present, the most significant change for me and the midwives here is that there are no more women giving birth at home; everyone now gives birth at healthcare facilities. This has been possible as a result of the active roles of the health workers or Posyandu cadres in disseminating information about signs of risks of pregnancy and childbirth. Now even cadres also take part to accompany expecting women to have regular examination and to make referrals when necessary. In addition, we also have seen many changes related to health workers. These changes have also contributed to the absence of home labor.” Dewi, Midwives Coordinator of Puskesmas Bagu, Pringgareta Subdistrict, Central Lombok.

STRIVING TOWARDS EQUAL SPACE

THE CHANGING ENVIRONMENT

During this fiscal year, there are number of changes to context. Simultaneous legislative and presidential elections on 17 April 2019 have rather significant effects. In West Java, the advocacy for inserting article on child marriage prevention into local regulations on child protection falters because lobbying and negotiations has to be repeated with newly elected legislative members. The same situation is found in East Java, where Bojonegoro Regent and the Head of the Department of Women's Empowerment of Ponorogo Regency are replaced, while previously the offices were held by stakeholders who supported CS Indonesia. However, due to these changes, a new approach which will require time, energy and mental efforts.

Another big challenge is Corona Virus epidemic which appears 1.5 month before the end of the 2019/2020 project period. One day after the issuance of Presidential Decree No.7/2020 on Management Acceleration Task Force of Corona Virus Disease 2019 (Covid-19) on 14 March 2020 on 14 March 2020, the Indonesian government announces Covid-19 pandemic as a National Disaster until 29 May 2020. Several days after that, provincial and regency government, including the four provinces and thirteen regencies where project takes place issue regulations on preventing the spread of the virus, including by banning activities that

involve many people. As a result, village, regency, provincial to national level government offices are closed, so that several activities on March that involve many people and the government cannot be performed.

Despite the challenges, Oxfam and partners strived to move forward and deliver best practices. All the works in 2019/2020 period has been appreciated and recognized by various parties, both government and non-government, and networks who have been working closely with the partners in the project.



Women's group in Pasir Putih, Takalar Regency, South Sulawesi. (Idealita Ismanto)



Ni Wayan (39, right), with her mother Ni Wayan Sari (, 57, left) and daughter Ni Wayan Cahyani (9, middle). Wayan has migrated from Bali in 1991. She is married and has one daughter. Her mother is living with her. "Umi has been very important as a role model. She is an opinion leader in our community promoting solidarity and perseverance". (Ilvy Njiokiktjien / Oxfam Novib)

LEARNING AND REPLICATING BEST PRACTICES FROM THE GROUND

One of the best practices that have been acknowledge took place in Gowa Regency, the knowledge and experiences of Oxfam partner, APIK, are replicated in SiPEKA BISA (School-based Violence Management System) program. The program is initiated by DP3AP and implemented in junior high school and high school level schools across Gowa Regency. In the beginning, SiPEKA BISA program was used to provide counselling for student victims of violence/fight/bullying. But now, SiPEKA BISA program also can be used by students who are threatened with marriage by their parents or relatives. LBH APIK and women cadres in women paralegal group manage to insert child marriage issue into SiPEKA BISA program. The system is managed by the Management of SiPEKA BISA, consisting of BK (Counselling Guidance) teachers, student parent representatives and OSIS (Students' Council) management representatives.

The mechanism of this system is: student who experiences violence, whether physical abuse, psychological (bullying) abuse or threat marriage, can report it to SiPEKA BISA via call/SMS/WA free of charge. The reporter's identity will be kept secret. Then, BK teachers and teams will meet the student separately and provide counselling service. Further, if necessary, counsellor team consisting of BK teachers and teams will mediate with disputing parties or parties involved in the conflict. Similarly, for forced marriage cases, BK teachers and their teams will perform mediation and provide counselling/explanation for the parents or family representative who force the marriage. BK teachers and their teams are trained staff, having received trainings on

conflict management and counselling from DP3AP in cooperation with the Department of Education, Department of Health and Counselling Agency.

ENDING VIOLENCE AND GIVING SUPPORTS

In July to December 2019, NTB Consortium has been handling two gender-based violence cases using a Structural Gender Legal Assistance (BHGS) approach in Jurit Baru village, East Lombok District and in Batu Tulis village, Central Lombok District. The assistance they have provided including to ensure that the investigation and litigation process were carried out; accompany the victim to file the report to the local police and provide counselling to the victims and the perpetrators.

While in East Nusa Tenggara (NTT) on July to December 2019, in addition to program assistance and support for survivors of violence—accessible training using sign-language has also been carried out to assist persons with disabilities survivors and it involved custom leaders, community, and CSOs. As a result of the training, the participants' understanding of the importance of using sign language in assisting the disabilities victims were increased, they also understand that using the sign language for disabilities victims can smooth the investigation process.

On July to December 2019, Provincial government in NTB committed to support End Violence Against Women (EVAW). Moreover, Office of Women Empowerment, Child Protection, Population Control and Family Planning (DP3AP2KB) in Mataram has asked the Consortium and other Oxfam project to support and collaborate with them in order to reduce child marriage issues and gender-based violence cases. These commit-

ments as a result from 16 Days of Activism to End Violence Against Women (EVAW) campaign held on December 2019, both at the national level and provincial level, West Nusa Tenggara. The campaign activities were public discussion held in Mataram, West Nusa Tenggara—involving 80 participants involving government officials and stakeholders. NTB Consortium also using this opportunity to promote and socialize the programs, including exhibition of communities' productions such as tenun and local processed food.

TESTIMONY

"My goal in joining the training on Violence against Women, Girls and Child Marriage (VAWG) is increasing my knowledge, so that I can inform people. VAWG must be stopped. In my village, many people get married at young age and many child-age couples are divorced. In the end, they do not live happily, but more miserably. I hope child marriage in my village lowers, and I certainly hope that the local government would support our activities, so that the rate of child marriage in my village lowers" - I Gede Arya Dharma, Forum Anak Bintang Utara.

CHANGING OUTLOOK TO STAY RELEVANT IN “NEW NORMAL”

Obstacles and challenges imposed by coronavirus outbreak cannot be stopped. Nevertheless, instead of seeing it as obstacles, Oxfam takes it as learning process and reflective moments to improve ways of working, find a way to stay relevant and adapt with the changes that are taking place during the unprecedented time.

UTILISING TECHNOLOGY TO STRENGTHEN NETWORK

COVID-19 has imposed many challenges for many communities and SMEs. Many physical and face-to-face activities must be postponed due to Large-scale Social Restrictions (PSBB) to prevent wider possible spread. The restriction is carried out in 18 high-risk provinces, including South Sulawesi.

Pinrang, one of the areas where Oxfam project is located, also had to follow this policy. However, this restriction and pandemic situation do not stop ATINA, private company that works with Oxfam in GRAISEA to communicate and converse with farmer and local actors regarding necessary data gathering and traceability activities that need to be performed. Instead of being stopped, farmers, local actors along with ATINA see this circumstance as a moment to

be ‘creative’ and thinking out of the box to find alternatives in delivering the activity.

In delivering this activity, ATINA can enter and exit the area by ensuring that the ICS staffs are identified local resident of Pinrang area. During this activity, ATINA also makes sure to follow every health protocol and wear enough personal protection equipment.

Moreover, due to PSBB, some company and business had to endure temporary shut-down and are unable to operate. Under this circumstance, shrimp farmers are concerned that ATINA is affected and would stop buying due to the restriction. To tackle this, ATINA organised video call through Zoom technology with farmers to assure that shrimp purchase would be still taking place. Under this unprecedented circumstance, ATINA with farmers are fully aware of many obstacles they must face. Nevertheless, their agility and adaptability to these changes push them to be creative in finding new ways to communicate and stay relevant in the new normal.

Other practices where Oxfam utilise technology to build and strengthen network is with INFID, one of Oxfam partners in GRAISEA. Facing the COVID-19 situation, INFID with counterparts from the national government

discussed the possibility of continuing communication virtually. This decision was made to keep the multi-stakeholder dialogue process that has been delayed due to lockdown to keep going on.

Several webinars are organised and presented important topics to be discussed, including discussing the relationship between the Covid-19 situation faced with the

big topics of Business and Human Rights and Women Economic Empowerment. This virtual communication has been carried out several times and produced several important notes to support the continuation of the process of supporting the government to have a National Action Plans on Business and Human Rights (NAP BHR) with specific content related to Women Economic Empowerment.



Technology has been a great tool for empowerment. Oxfam in Indonesia together with partners undertakes efforts to empower women through technology and strive to eliminate the negative stigma about women in Indonesia. (DREAMS)

“IN YOUNG PEOPLE WE TRUST”: EMPOWERMENT AND INNOVATION THROUGH YOUTH

Oxfam is working towards this vision by: creating sustainable youth groups; linking and matching young talent to the labour market; establishing and improving small and medium enterprises (SMEs) that have ‘People, Planet, Profit’ principles; reducing discrimination against young people, particularly young women, in the public space; and working to change social norms which prevent young people from participating fully in economic activities. Oxfam benefits from partner’s extensive experience on influencing, community development, youth capacity building and ICT for development.

During this fiscal year, Oxfam strived to achieve one of the key goals: The Community Based Tourism (CBT), a part of Empower Youth for Work (EYW) program in Indonesia. The CBT intervention aims to improve the capacity of young women and men so that they can use their agency, both soft and market-led technical skills as demanded by employers. The CBT is developed and managed by youth and local communities. It has reached 1297 youth in Pangkep District and Barru District, South Sulawesi.

Full engagement and influencing between Young People and local government has resulted in successful agreement where Young People are partly supported in terms of financial, infrastructure, and gain their capacity on sustainable tourism. Following the successful engagement youth in systematically developing tourism plan in their villages and initiating youth-led organization to manage tourism activities, which will grow their ownership on the hub and increased self-confidence, trust and teamwork spirits among young people.

Youth have linked with climate change and environmental educational aspect that integrated into planning and product development. The efforts on climate change adaptation works have been done through youth engagement in public awareness campaign.

CBT had long been desired by many communities at Pangkep and Barru. However, the project was the early initiative which had evoked public awareness on CBT, in the sense that it had crafted systematic steps to develop it and to take sustainable benefit from it; as well as more importantly to engage local youths in its development.

When addressing a challenge, such as youth motivation, it is essential to maintain their motivation and Oxfam try to keep communicating with the Young People to provide inputs and help them find their passions through regular discussion and peer-to-peer mentoring.

During COVID-19, there are efforts from youth partners to innovate their ways in keeping connected to each other and extend their supports to people who are most affected by the pandemic. When the number of positive cases first increased in Indonesia, Oxfam partner ASPPUK (Asosiasi Pendamping Perempuan Usaha Kecil Mikro or Micro Small Business Assistance Association) made various efforts to prevent the spread of the virus while also considering the scheduled program. For this reason, all face-to-face activities including meetings in the office and between beneficiaries will not be carried out until there is information from the government regarding improved conditions.

Fortunately, some activities that can be done remotely are still being conducted through online media platforms. One of these activities is the selection process

for a youth-led business plan or business idea. The mentors interviewed the young people located in six different districts by telephone or video call. After making the selection, the mentoring and bootcamp process that usually follows will be altered. While the mentoring process will be carried out using online platforms such as Zoom or Google Meet, the bootcamp will have to be postponed until conditions improve. All other forms of coordination, both at ASPPUK Jakarta and in the field, are being carried out online.

Community response towards pandemic have also been carried out collectively. In Barru district, both the local government and community have been responsive in containing the outbreak. Among them is the Bagis Rock Label coffee shop, one of the Oxfam beneficiaries. Since the first week of information about positive cases of COVID-19 in South Sulawesi, the owners decided to close the store and only accept orders via delivery or online. Another local business, the Asoka Creative Hub, is carrying out regular cleaning activities together with young people. They conducted several rounds of disinfectant spraying in busy areas of their community. Donations at Asoka are going towards materials for homemade disinfectant.

To support the government, some community groups also took the initiative of collecting donations for health workers and vulnerable groups. For instance, the Cahaya Desa group distributes facemasks and hand washing soap free of charge to the community, especially to the elderly in Ma'rang District, Pitue Village. Likewise, Kurir Langit, who are engaged in social affairs, collected donations in the form of medical clothing, masks, soap, hand sanitizer, gloves, disinfectants, spray tanks, and more. They also helped establish COVID-19 emergency posts in the city of Makassar.

STORY FROM COMMUNITY

Muarija (nickname is Lia) is 18-year old, young women who just graduated from vocational school majoring in accounting in May 2019. She represents one of EYW young people in Pangkep to share her story with us on the Youth Hub and Gender Action Learning System (GALS).

In GALS training, Lia envisions herself to be an entrepreneur. The permit and limited movement from her parents are her starting point to transform the situation. "I have to be persistent to convince my parents that I will take care of myself. I take it as the responsibility that I must keep every time I attend the training," she said. She draws another milestone where she needs to get a job in three months to fund her business. She made it – although she required 1 more month rather than what she's planned. She is a consultant for Tokopedia Center (E-commerce Pop up Store) in Pangkep.

"For my female friends, don't merely accept when you're told just to be at home. You must prove it to the parents that join and participate in activities outside your home gives positive impacts,"

CONTACT

WHISTLEBLOWING MECHANISM

Anyone may raise a suspicion of misconduct about Oxfam's staff or work that go against Oxfam's Code of Conduct. If a person we work with, community member, employee, volunteer, consultant, contractor, or partner genuinely believes misconduct is about to happen or has already taken place.

SPEAK UP

You can report directly to Oxfam's Speak Up system, available online in French, Arabic, Spanish, and English, and on the phone in over 150+ languages at <http://oxfam.ethicspoint.com>

In case of sexual misconduct report directly using the online form at the link above or report directly to safeguarding@oxfam.org.uk

In case of financial misconduct report directly using the online form at the link above or report directly to anticorruption@oxfam.org.uk

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Complaints can be made anonymously. Information that identifies individuals involved in a complaint will be limited to essential personnel and will not be shared without obtaining the consent of those involved, except if someone's life is at risk, a child is at risk, or as required by law in consultation with legal counsel.

In all cases where the complainant wishes to remain anonymous without fear of retribution, report directly to whistleblowing@oxfam.org.uk

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FEEDBACK AND COMPLAINT MECHANISM

Oxfam in Indonesia is committed to protecting our partners and communities from sexual violence, abuse and exploitation. If a person we work with, community member, employee, volunteer, consultant, contractor, or partner genuinely believes misconduct is about to happen or has already taken place, please contact us:

INDONESIA TEAM:

Safeguarding

Email:

safeguardingindonesia@oxfam.org.uk

Feedback Mechanism

saranindonesia@oxfam.org.uk

Phone: 0217811827 ext 110

UK TEAM:

Safeguarding email: safeguarding@oxfam.org.uk

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ANNEXES

ANNEXES

PROJECT LIST

PROJECT NAME	PROJECT DESCRIPTION	START	END
Creating Spaces	Promoting active engagement of community leaders (including religious, private sector, and political leaders) and youth (both girls and boys) in advancing women’s rights, women’s leadership and the elimination of violence against women and girls by building the capacity of these actors to change their attitudes, norms and behaviours, and to strengthen standards, legislation, and regulations.	Jun 2016	March 2021
IWIL	More women and girls in Eastern Indonesia will be economically independent, participate in decision-making that affects their lives, hold positions of leadership, and live a life free from gender-based violence. Women and girls who have been affected by gender-based violence will be supported to safely access justice and appropriate support and referral services such as social workers and paralegals.	Jul 2018	Dec 2023
Power Up	Power Up seeks to empower women and marginalised groups in West Nusa Tenggara province of Indonesia to actively participate in local democratic decision-making processes at the village-level using technology to exercise their rights to transparent and equitable development processes that reflect their needs especially their health needs.	Apr 2017	June 2020
Sulawesi Response	The immediate needs of est. 500,000 individuals will be responded to through a combined provision of hygiene material, increased access to safe water sources and adequate sanitation facilities, provision of shelter material and increased access to food. Gender equality and safe programming will be integrated into the action.	Oct 2018	Dec 2020

PROJECT NAME	PROJECT DESCRIPTION	START	END
ICDRC	The Indonesia Climate and Disaster Resilient Communities (ICDRC) Project (2005-22) supports vulnerable rural and urban communities, especially women, in Indonesia by increasing Climate Resilient Sustainable Livelihoods (CRSL), preparedness response and adaptive capacity to disasters, and enabling comprehensive DRM systems.	Jun 2018	July 2022
Right to Food II	The project will improve policies - government and global actors, including private sector and strengthened Civil Society Organisations (CSOs), their political will and citizen's voice.	Jun 2016	Dec 2020
Empowering Youth for Work	A multi-country project consisting of Indonesia, Pakistan, Bangladesh and Ethiopia. It promotes a positive enabling environment for youth, especially young women, to thrive, achieve their potential and contribute to their community.	Aug 2016	Mar 2021
GRAISEA II	Implementation of Gender Transformative and Responsible Agribusiness in South East Asia (GRAISEA-2) project in Indonesia will involve role of Oxfam to convene the whole process, PT Alter Trade Indonesia (PT. ATINA) as Private Sector who's supply chain provides the entire value chain system of targeted commodity (shrimp), and number of strategic partners who will partner with to implement the activity.	Aug 2018	July 2021



“ADAPT. BE AGILE. STAY STRONG.”

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Photo by Lara McKinley/Oxfam AUS

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